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Ubisoft Entertainment

Assassin's Creed® III v1.01

- Input related adjustments
- Minor fixes related to Abstergo Store menu
- Voice chat problem fixed
- Fixed Keyboard layout related issues
- Fixed Mouse navigation in Character Selection screen
- Various small Uplay related fixes and improvements
- Fixed situations when links in News and Additional Content menus do not work properly
- News Feeds improvements
- Improvements made to limited mode
- Minor fixes in Single Player cinematic
- Improved Notifications functionality

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1. Installation Instructions

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1.1. System Requirements

Minimum Configuration:

Supported OS: Windows 7® SP1, Windows 8.1, Windows 10

Processor: Intel Core 2 Duo E8200 @ 2.66Ghz or AMD AMD Athlon II X4 620 @ 2.6Ghz

RAM: 2 GB

Video Card: 512 VRAM DirectX 10 with Shader Model 4.0 (see supported list)

Sound Card: DirectX 9 compatible Sound Card

DirectX Version: DirectX® June 2010 or newer (libraries included on disc)

DVD-ROM: DVD-ROM dual-layer drive

Hard Drive Space: 17 GB

Peripherals Supported: Mouse, keyboard, optional controller, headset, 3D glasses (see supported list below)

* This product does not support Windows® 98/ME/2000/NT4.0/XP/Vista

Recommended Configuration:

Processor: Core 2 Quad Q9400 @ 2.6Ghz or Phenom II X4 940 @ 3.0Ghz recommended

RAM: 4 GB

Video Card: 1024 VRAM DirectX 11 with Shader Model 5.0 or higher (see supported list)

Sound Card: Surround Sound 5.1 capable sound card

Peripherals: Mouse, keyboard, optional controller, headset, 3D glasses (see supported list below)

Supported gamepads:

Microsoft Xbox 360 Controller, Razer Onza, Logitech F710, Logitech F510, Logitech F310, Saitek Cyborg P3600

Supported Video Cards at Time of Release:

nVidia GeForce 8800GT or better, GeForce 9, GT200, GT400, GT500, GT600 series;

AMD Radeon HD4850 or better, HD5000, HD6000, HD7000

Laptop versions of these cards may work but are NOT officially supported. These chipsets are the only ones that will run this game. For the most up-to-date minimum requirement listings, please visit the FAQ for this game on our support website at <http://support.ubi.com>.

1.2. Language Selection

The language selected at the start of the installation is the language that will be used in-game. To change the language, uninstall and reinstall the game, or go to the option menu for the spoken and subtitles languages.

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2. Bugs and Comments

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2.1. Installing Graphics and Motherboard Drivers

If you experience any graphical problems, please install the latest video and motherboard drivers available for your Graphics Card. Links to the most popular Graphics Card and motherboard manufacturers are available at the bottom of this document.

2.2. Installing Sound Drivers

If you experience any sound problems, please install the latest sound drivers available for your sound card. Links to the most popular sound card manufacturers are available at the bottom of this document.

2.3. Installing DirectX

Assassin's Creed III requires DirectX runtime DLLs from June 2010 or later to run properly. To get the latest version of DirectX, please visit:
<http://www.microsoft.com/download/en/details.aspx?displaylang=en&id=8109>

DirectX is also provided on the install disc in the folder Support\DirectX.

If you receive an error message about missing DLL files, reinstall DirectX from the install disc to correct the problem.

2.4. Known Issues

* It is not advisable to install the game into the Windows folder (usually C:\Windows), a subfolder of the Windows folder, nor the root of the system drive (usually C:\).

* It is recommended to close all other running programs before installing the game, to reduce the risk of software conflicts.

* Mobile Solutions are not yet fully supported and should be considered supported “as is” with the limitations that they impose

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3. Important Web Sites, Contact Information and Technical Support

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3.1. Technical Support

Before contacting Ubisoft's Technical Support Department, please read through this manual and the README file (on the game CD). You will also want to ensure that your computer meets the minimum system requirements, as our support representatives will be unable to assist customers whose computers do not meet these criteria. Finally, browse through our FAQ or search our support database at <http://support.ubi.com>. Here you will find the most recently updated information since the game's release.

Whenever you contact the Technical Support Department, please include the following information or have it available if you are calling:

- Complete product title (including version number)
- Exact error message reported (if applicable) and a brief description of the problem you're encountering
- Processor speed and manufacturer
- Amount of RAM
- Operating system
- Graphics Card that you are using and amount of RAM it has
- Make and speed of your CD-ROM or DVD-ROM drive
- Type of sound card you are using

Support Over the Internet

This is the best way to find answers to common issues seen with our games. Our Frequently Asked Questions list is available 24 / 7 and contains the most up-to-date Technical Support information available, including patches for all of our games. We update the Support pages on a daily basis, so please check here first for solutions to your problems: <http://support.ubi.com>.

Contact Us by Webmail

We no longer offer support via standard email, but we do provide support through webmail. By taking your questions directly through our website, we are able to respond to your questions much more quickly than we could through standard email. To send us a webmail simply log into our site at <http://support.ubi.com>.

From this site, you will be able to enter the Ubisoft Solution Center, where you can browse through our Frequently Asked Questions (FAQ), search our database of known problems and solutions, and send in a request for personal assistance from a Technical Support representative by using the Ask a Question feature. Most webmail contacts are responded to within two business days.

Contact Us by Phone

Contact Us by Phone: You can also contact us by phone by calling (919) 460-9778. Please note that this number is for technical assistance only. When calling our Technical Support line, please make sure you are in front of your computer.

Our Technical Support representatives are available to help you Monday through Friday from 9am–9pm Eastern Time (excluding holidays).

While we do not charge for technical support, normal long distance charges apply.

To avoid long distance charges, or to contact a support representative directly after these hours, please feel free to browse our Frequently Asked Questions or send us a webmail.

Pour du service en français, veuillez contacter: (866) 824 6515.

Para la ayuda en español llame: (866) 824-6515.

Contact Us by Standard Mail

If all else fails you can write to us at:

[US Technical Support]

Ubisoft Support

4000 Aerial Center Pkwy

Suite 102

Morrisville, NC 27560

USA

[CA English Support]

5505 Boulevard Saint Laurent

Suite 5000

Montreal, Quebec

Canada H2T 1S6

Return Policy

Please do not send any game returns directly to Ubisoft before contacting Technical Support. It is our policy that game returns must be dealt

with by the retailer or online site where you purchased the product. If you have a damaged or scratched game disk, please visit the FAQ listing for your game and get the latest replacement policy and pricing. We will not accept unsolicited returns/exchanges without prior approval and an RMA (Return Materials Authorization) number from a support representative.

3.2. Important Websites

Assassin's Creed III official Web site:

<http://assassinscreed.ubi.com/ac3/en-us/index.aspx/>

DirectX End-User Redistributable June 2010:

<http://www.microsoft.com/download/en/details.aspx?displaylang=en&id=8109>

Latest AMD Video Drivers:

<http://support.amd.com/us/gpudownload/Pages/index.aspx>

Latest nVidia Drivers:

<http://www.geforce.com/drivers>

Latest Creative Labs Drivers:

<http://us.creative.com/support/downloads/>

Latest Intel Drivers:

<http://downloadcenter.intel.com/>

Latest Saitek Drivers:

<http://www.saitek.com/uk/down/drivers.php>